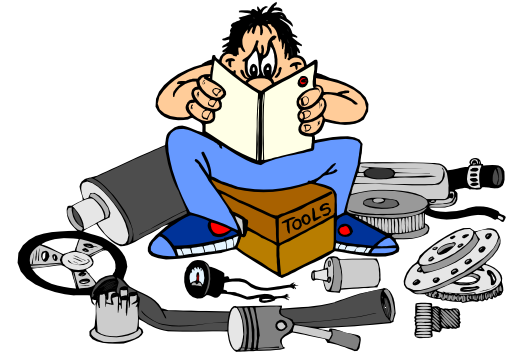


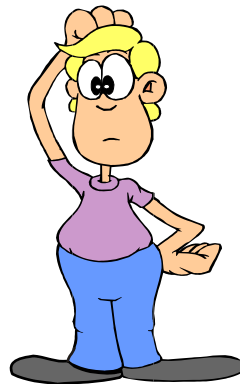


1. PLAN

**The P.D.S.A
Problem
Solving Loop**



2. DO



3. STUDY



4. ACT